ResponderAdmin Solutions

By Responders, For Responders

System Overview

Responder Admin is a web-based agency management software solution for public safety agencies. Our platform is optimized for volunteer, career, and combination departments looking to centralize and simplify administrative functions of the department.

reliable, accessible

All you need is a web connection

SSL Security

All information between your browser and our server is secure.

Robust Servers

Never worry about down time

Auto Backups

All data is frequently and automatically backed up

Accessible

No software necessary: access us with just a browser

On the go? Our website is mobile-optimized

See all of the same data available through our web platform from your phone's mobile browser anytime, anywhere.

customer feedback

Don’t take our word for it, here’s what our clients have to say

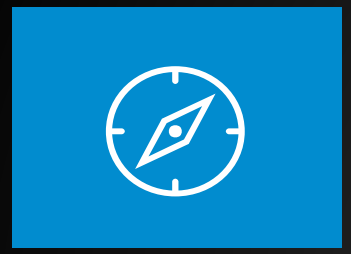
“We love Responder Admin…It has been a huge help and one of the best programs out there for us! ”

“The system is a much needed change for our squad, and whenever we had questions they were available for us”

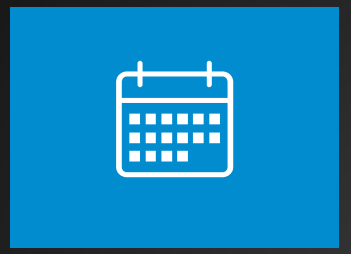
“We were reluctant to switch from eSchedule, but Responder Admin has been a great improvement”

“The ability to track stats has created a friendly competition between providers to strive to respond to more calls”

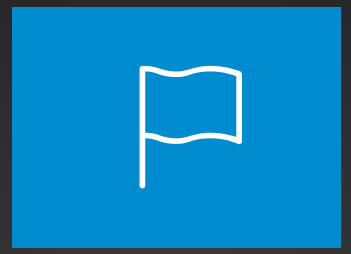
system features



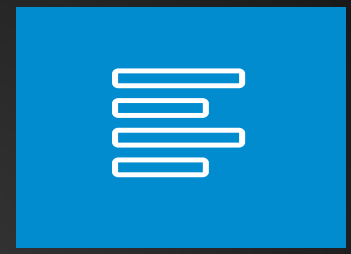
dashboard



schedule



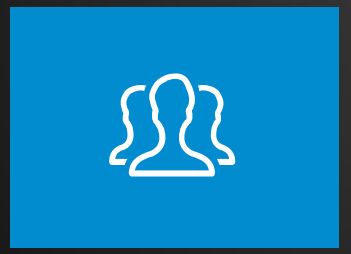
events



run log

vehicles

inventory



provider management

timeclock

messaging

analytics

dashboard

User Notices

Upcoming Shifts

Date	Time	Role
Sat Feb 10 2018	03:00	Ambulance Driver
Mon Feb 12 2018	12:00	BLS Crew Chief
Wed Feb 14 2018	06:00	Ambulance Driver

Upcoming Events

Assigned Inventory

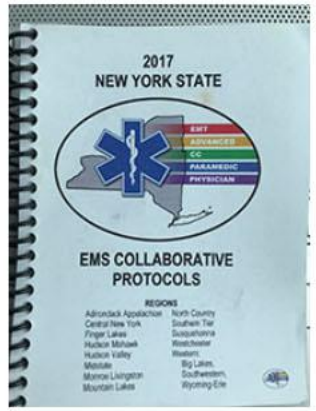
Vehicle Reservations

Certifications Expiring!

Agency Notices

New Protocol Books | Truck Rotation Schedule | Help Needed!

Protocol books are now in the center consoles of all apparatus



Total Calls 452

Off Duty Calls 21

Shift Hours 345

Service Hours 343

Vehicle Signout Breakdown

Run Log Role Breakdown

Scheduled Role Breakdown

Schedule Alerts

Agency Notices

User Specific Stats

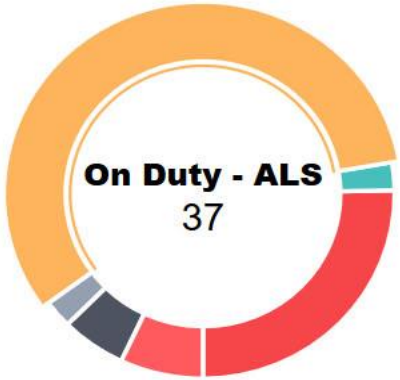
Total Calls
356

Off Duty Calls
177

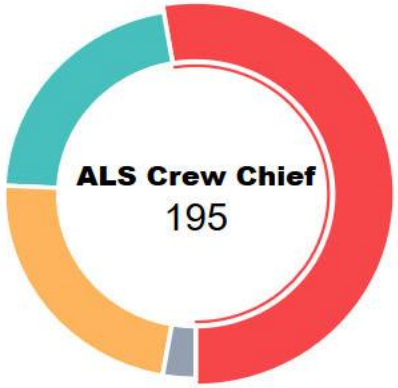
Shift Hours
2,940

Service Hours
4,940

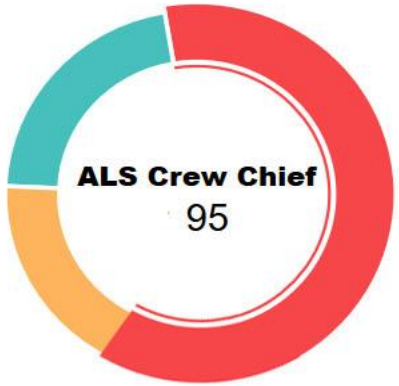
Vehicle Signout Breakdown



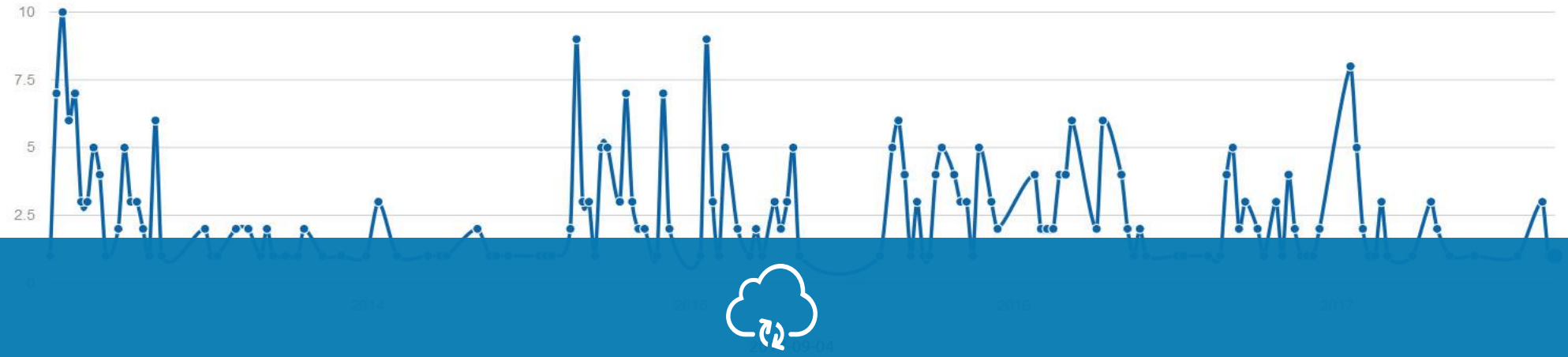
Run Log Role Breakdown



Scheduled Role Breakdown



Runs by Week



Real Time User Stats

Upcoming Shifts

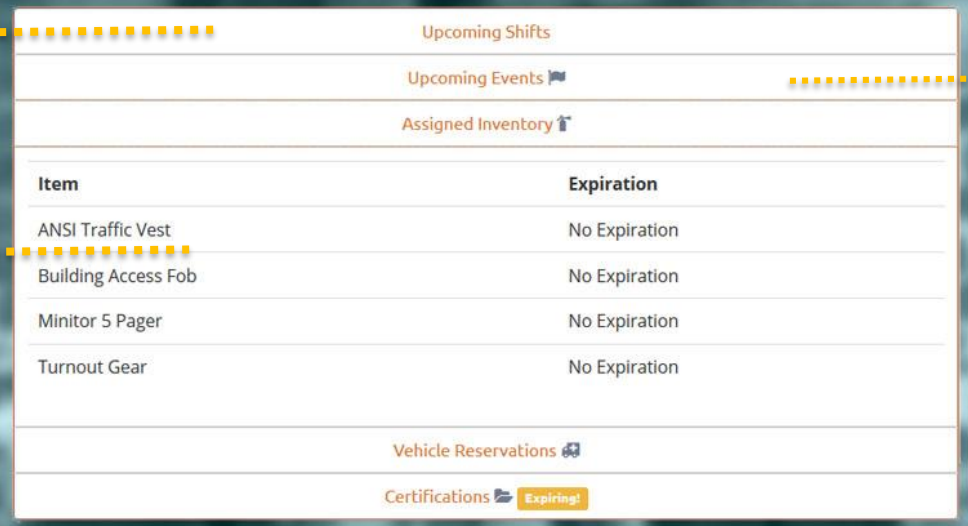
Displays next 5 scheduled shifts

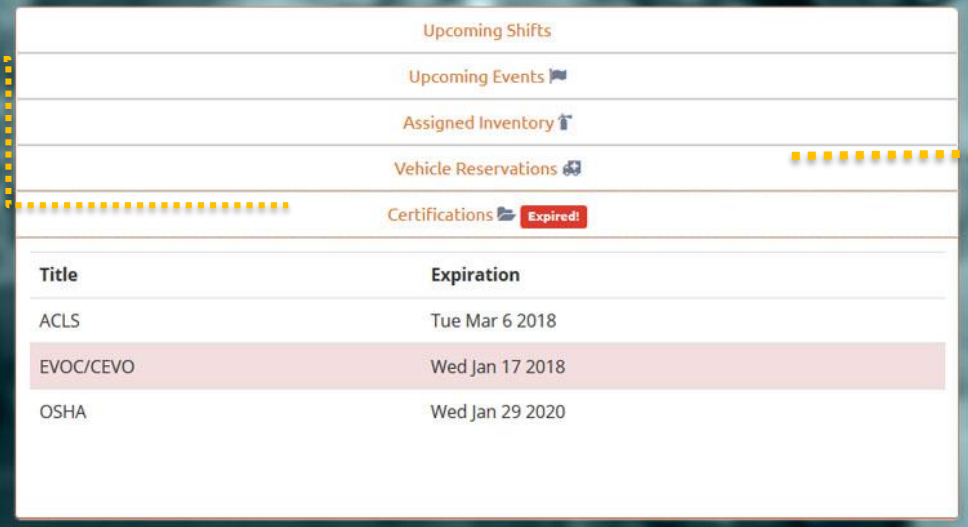
Assigned Inventory

Users can see all assigned equipment with expiration, if applicable

Certifications

Based on your agency's custom settings, users will be alerted in advance of expirations. Expired certs will be marked after the valid date





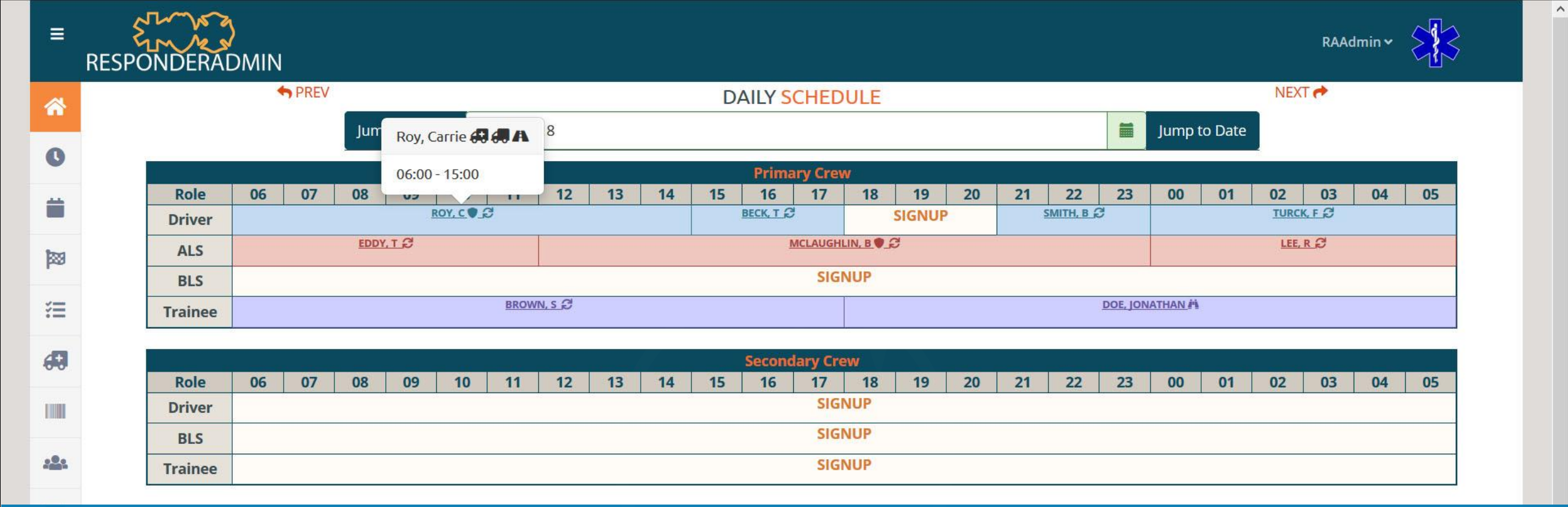
Upcoming Events

Displays next 5 events user has marked him/herself as attending

Vehicle Reservations

Pending reservation info and dates will display

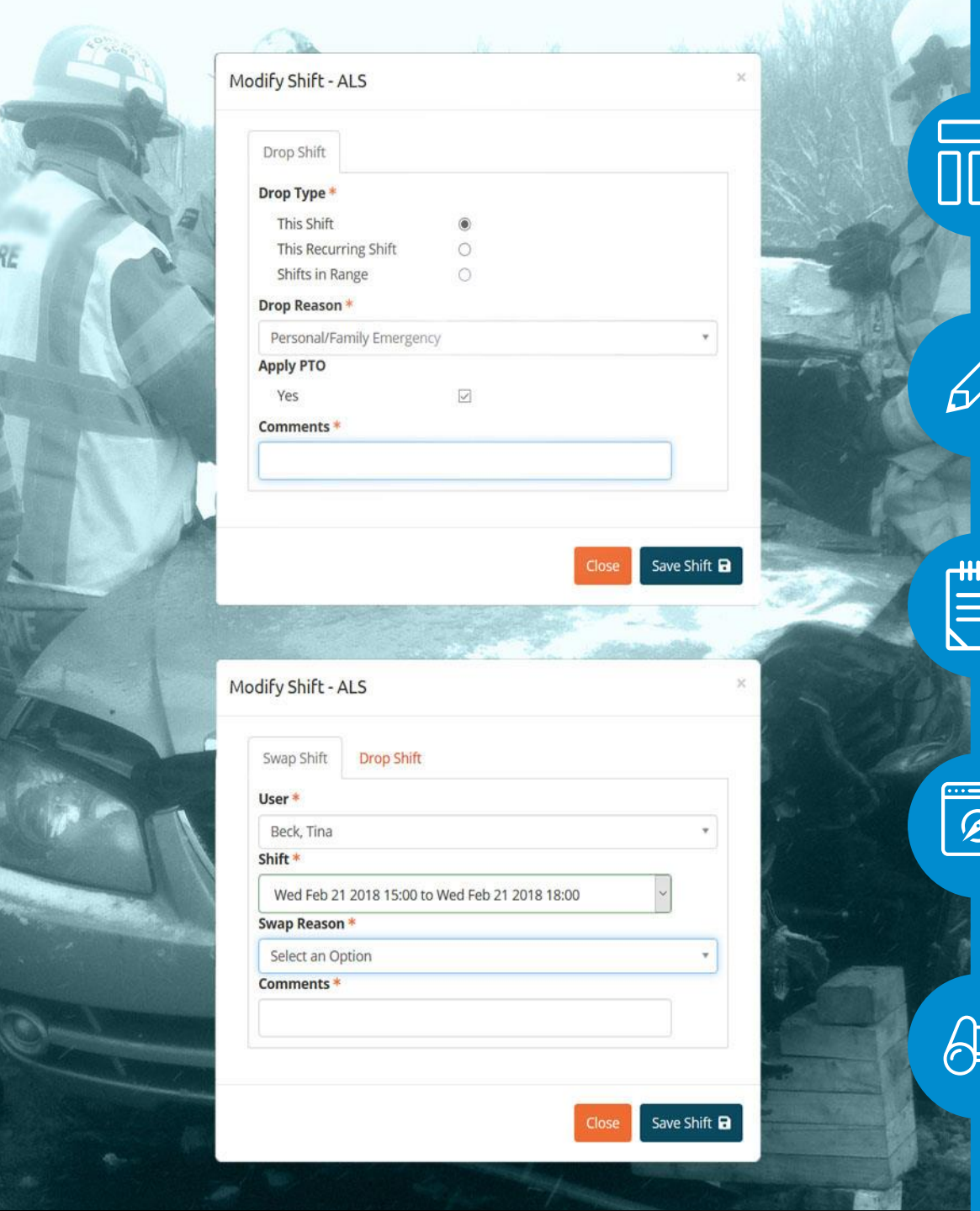
schedule



Each schedule is custom built to your squad's needs

Easy navigation through different dates and views

Hover over any schedule block for more detail on the user and the shift



Intuitive Scheduling Panel

Administrators and users alike have an easy to use panel to monitor, track, and approve/deny scheduling changes through the swap/bid/drop functions.

User-Based Scheduling

Our system allows your squad to change the way you schedule: our bid and self-signup system helps lift the burden of scheduling from management: users can make their own changes at the discretion of agency admins.

Accountability

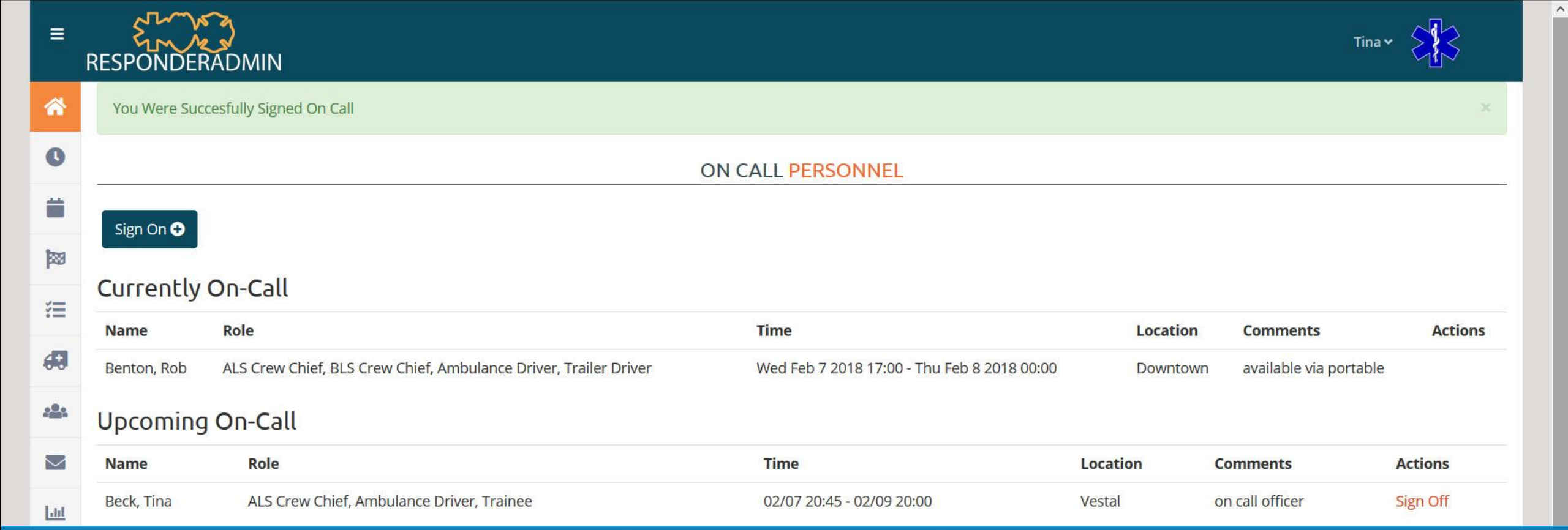
All scheduling bids, swaps, and drops are logged and, at the agency's discretion, may require administrator approval. Historical activity is readily available for review

Accessibility

The user dashboard displays upcoming shifts on login to help avoid scheduling oversights. The schedule is accessible via computer or mobile device with an internet connection.

Observer Tracking

Clearly identify observers on the schedule and track participation from various classes/programs.



The On Call Personnel panel allows you to track your available off - duty resources

View hours on time clock reports for incentive systems or for compensation

Customize On Call locations with defined ETAs to anticipate response timelines

events

Optimized for Ease of Viewing

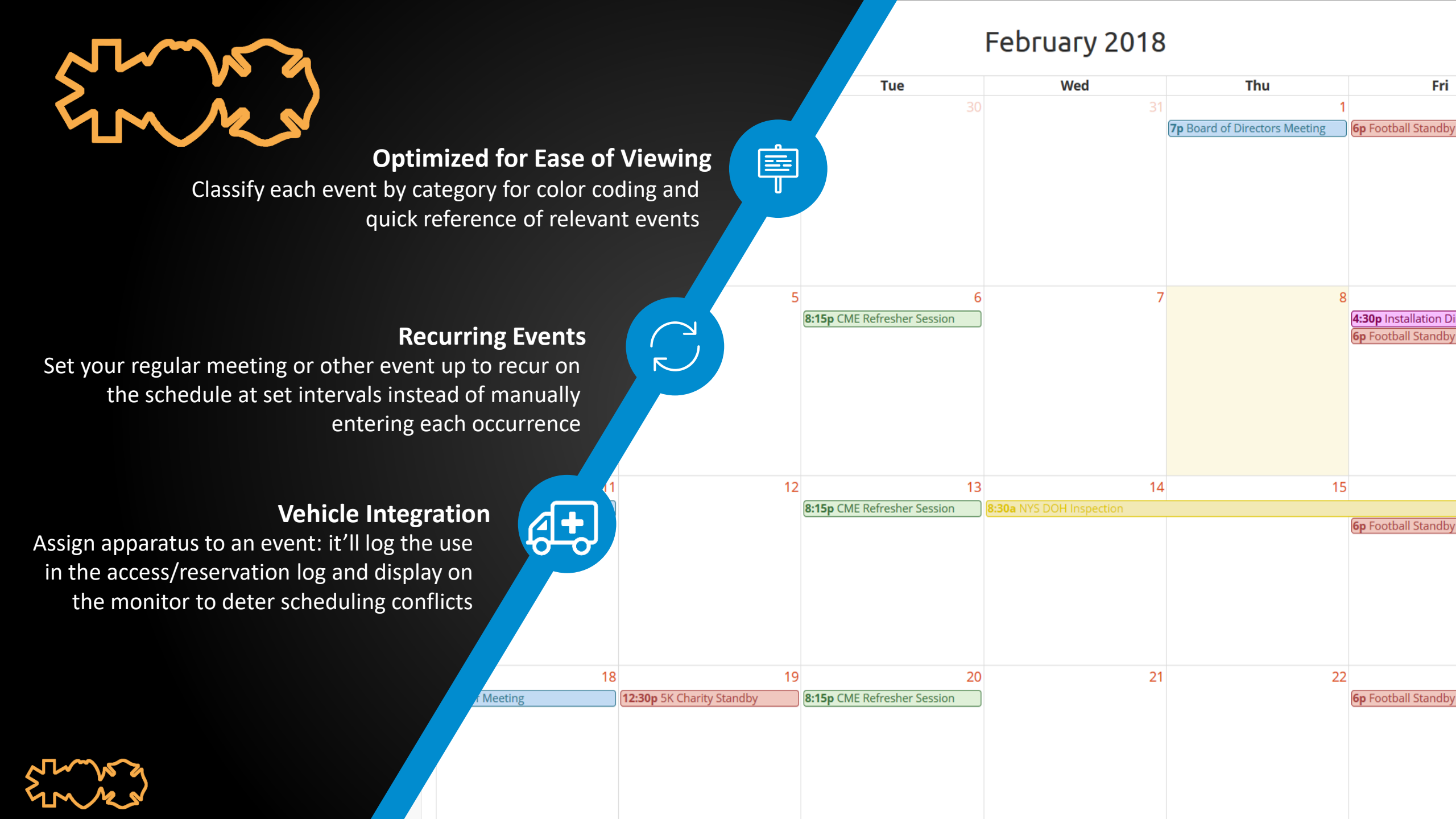
Classify each event by category for color coding and quick reference of relevant events

Recurring Events

Set your regular meeting or other event up to recur on the schedule at set intervals instead of manually entering each occurrence

Vehicle Integration

Assign apparatus to an event: it'll log the use in the access/reservation log and display on the monitor to deter scheduling conflicts



Set Attending

Download .ics File

Football Standby

Title:	Football Standby	Unit(s):	501,821
Location:	Town Sports Complex	Start Time:	Fri Feb 2 2018 18:00
Coordinator:	Gardener, Matt	End Time:	Fri Feb 2 2018 22:00

Event Details

BLS Ambulance and ALS Flycar required for football standby. Stage vehicles at East Gate and check in with John Fairfield upon arrival. On scene operations will be conducted on Tac2 channel.

Staffing Details

Brown, Samuel
Gardener, Matt
McLaughlin, Bill
Smith, Ben
Turck, Frank
Zegal, Christian

Track event attendance and anticipate resource needs with signup feature

Download event details into your mobile calendar with one click

Avoid confusion by keeping all event details and ops plans in one spot

run log

RESPONDERADMIN

ALL RUNS

Add Run

All Runs | This Year's Runs | My Runs

Copy | Print | CSV | Excel

Search:

Run Number	Tracking ID	Date/Time	Level	Dispatch	Location	Disposition	Options
98		Tue Feb 6 2018 14:09	ALS	Generall Illness/Near Syncope	[redacted]	Transport	Edit
96	96	Mon Feb 5 2018 15:03	ALS	house fire	[redacted]	Other	Edit
95	95	Mon Feb 5 2018 08:03	BLS	68 yom infected foot	[redacted]	Transport	Edit
93	93	Sat Feb 3 2018 15:29	ALS	82 yof dizzy vomiting	[redacted]	Transport	Edit
92		Fri Feb 2 2018 13:12	ALS	59 YOM chest pain	[redacted]	[redacted]	Edit
90		Fri Feb 2 2018 08:59	ALS	diff breathing	[redacted]	[redacted]	Edit
82		Mon Jan 29 2018 13:17	BLS	64 yof gen ill	[redacted]	[redacted]	Edit
81		Sun Jan 28 2018 21:34	ALS	19 YOF SINGLE FAINTING EPISODE	[redacted]	[redacted]	Edit
80		Sun Jan 28 2018 18:30	ALS	MALE DIFFICULTY BREATHING	[redacted]	[redacted]	Edit
79		Sun Jan 28 2018 18:22	BLS	MALE BACK PAIN	[redacted]	[redacted]	Edit
78		Sun Jan 28 2018 15:26	ALS	Male vomiting	[redacted]	[redacted]	Edit
77		[redacted]	ALS	[redacted] entrapment	[redacted]	[redacted]	Edit
74		[redacted]	ALS	[redacted]	[redacted]	[redacted]	Edit
73		[redacted]	ALS	[redacted]	[redacted]	[redacted]	Edit
72		[redacted]	ALS	[redacted] injuries	[redacted]	Transport	Edit
71		Wed Jan 24 2018 16:18	ALS	Fall	[redacted]	Transport	Edit
68		[redacted]	ALS	[redacted]	[redacted]	Transport	Edit
67	67	Tue Jan 23 2018 14:32	BLS	1 Car MVA into ditch with possible entrapment	[redacted]	Refused Medical Aid	Edit
66	66	Tue Jan 23 2018 10:08	ALS	78 yof fallen - outside on ice	[redacted]	Cancelled	Edit

Searchable

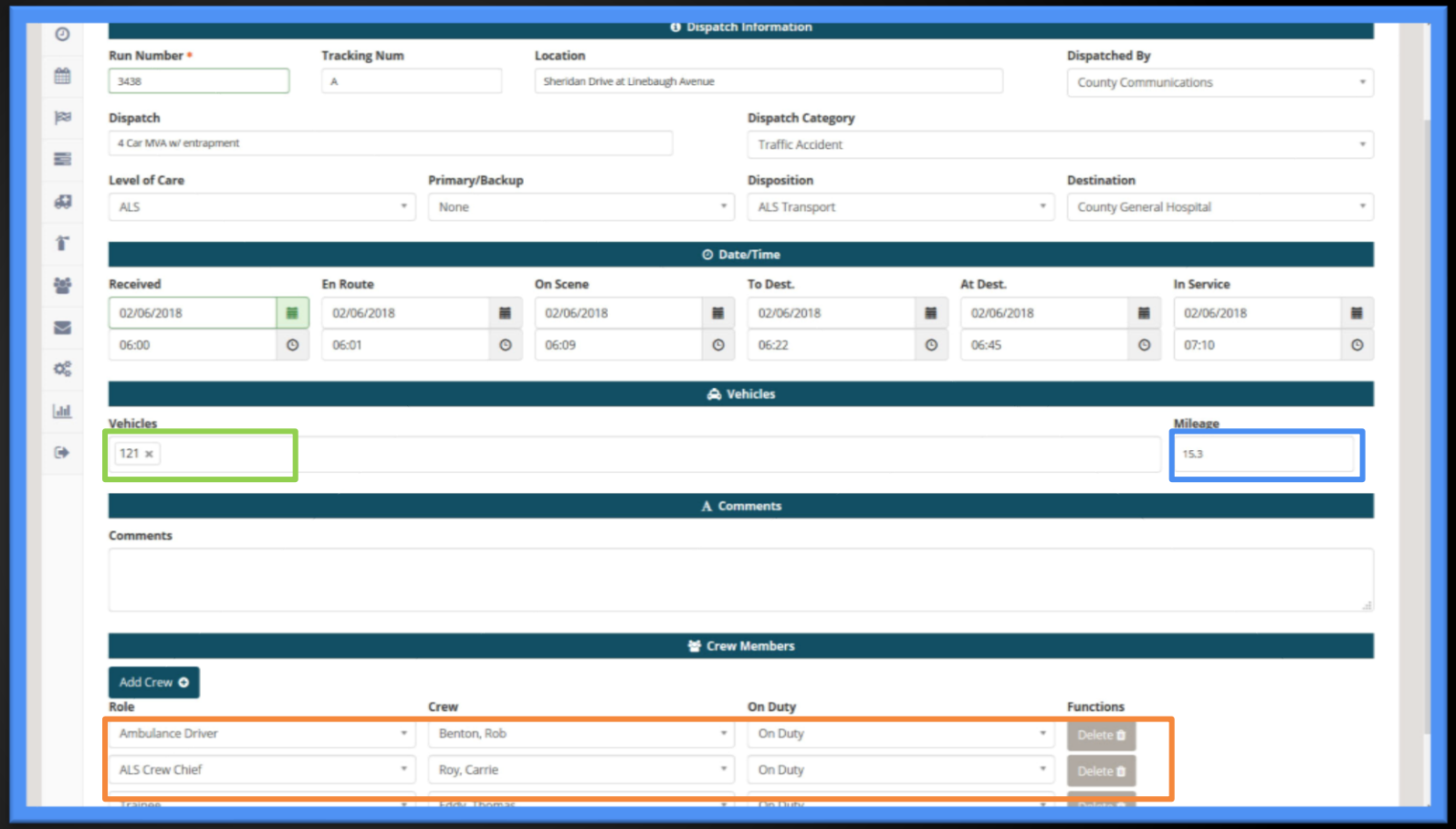
Integrated

Exportable

Custom fields

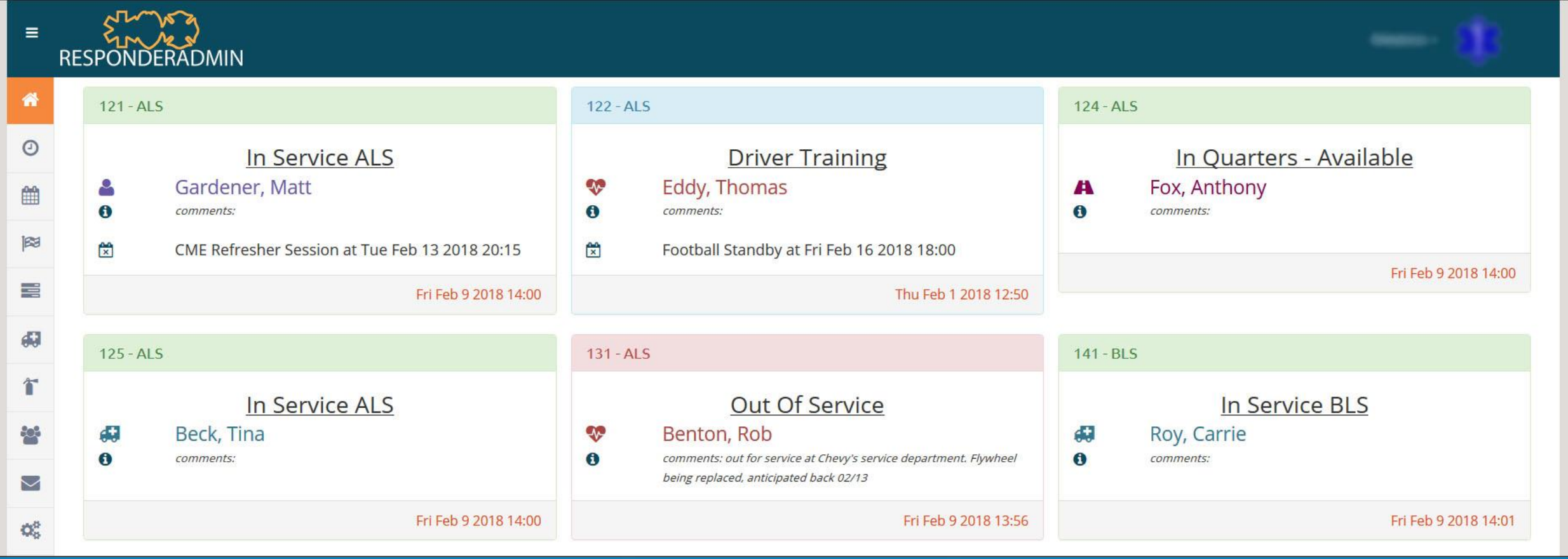
Crew tracking

Vehicle utilization tracking



Put your data to work: all information in your run log contributes to real-time data analytics

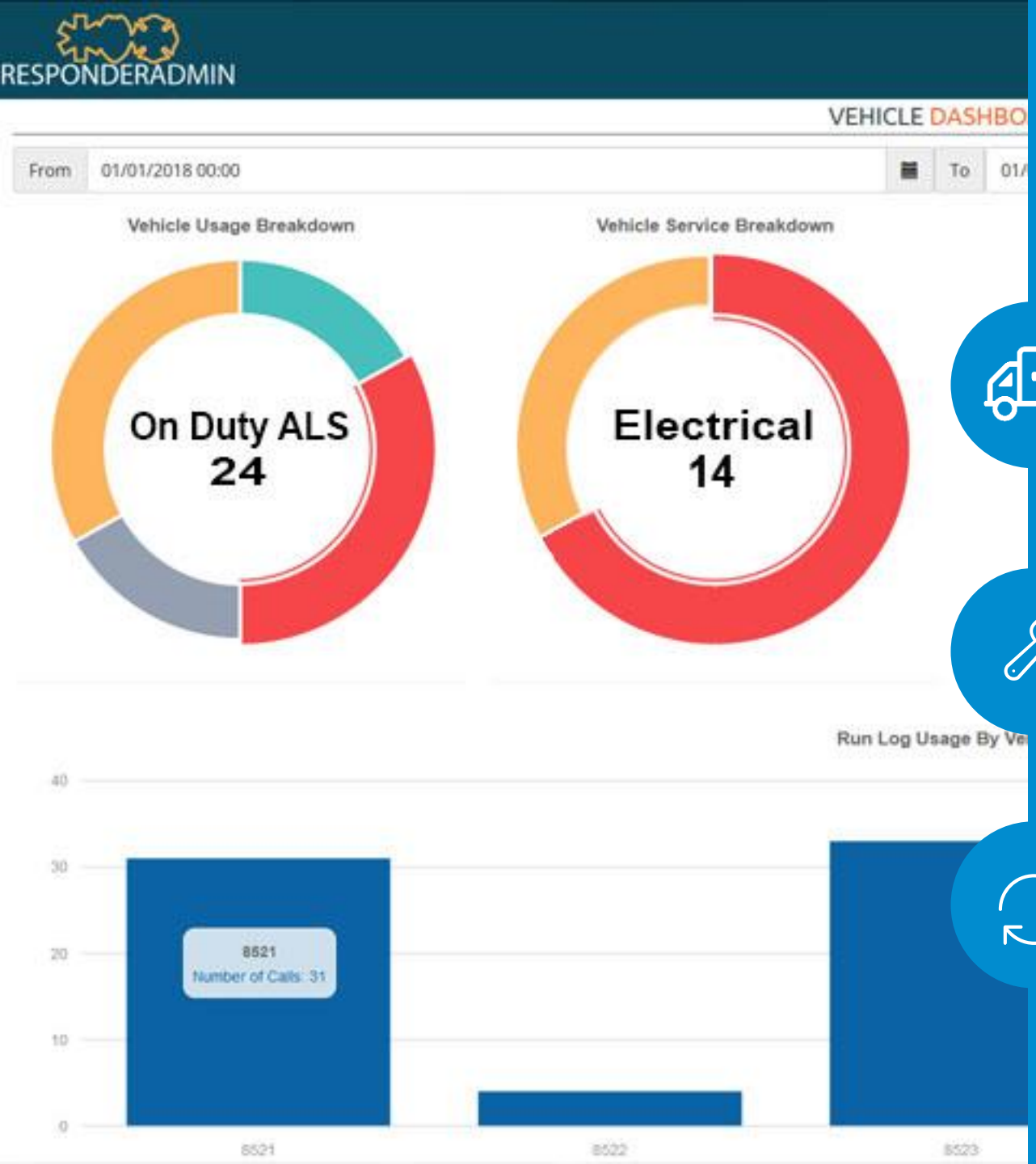
vehicles



Custom vehicle status and color coding for monitor display

Track all vehicle utilization from reservations, monitor, run log, and events

Displays upcoming vehicle reservation to avoid schedule conflicts



Trend/Track vehicle utilization

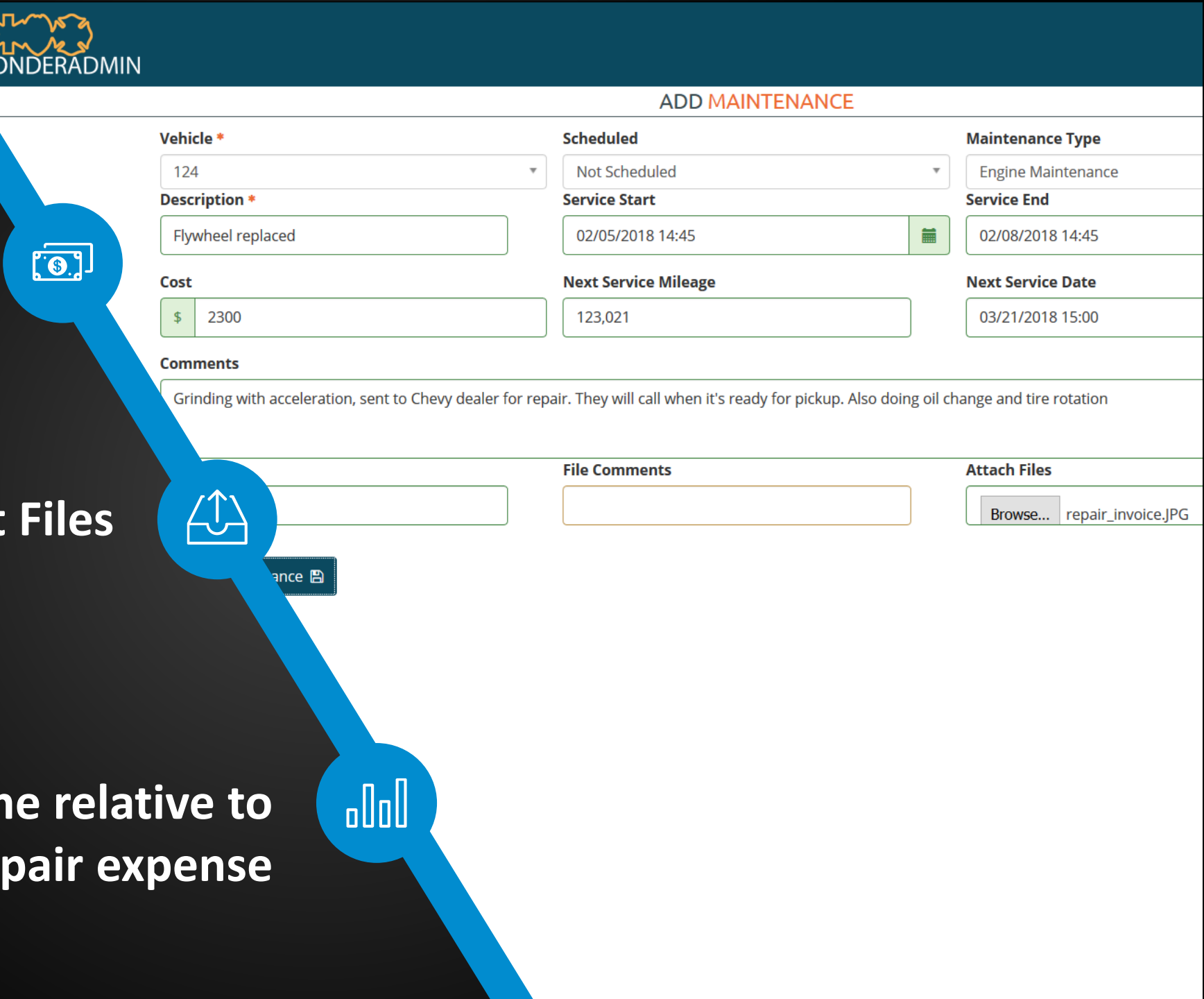
Monitor Maintenance

Track vehicle rotation and wear/tear

Cost Tracking

Upload Relevant Files

View out-of-service time relative to repair expense



time clock

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TIME LOG

Time Log Filters

Copy | Print | CSV | Excel

Search:

User	Employment Type	Clocked In Hours	Scheduled Hours	On Call Hours
[redacted]	Full Time	87.72	94	0
[redacted]	Part Time	49.68	48	0
[redacted]	Per Diem	45.93	54	0
[redacted]	Per Diem	30.52	8	0
[redacted]	Volunteer	28.35	18	0
[redacted]	Volunteer	26.85	24	0
[redacted]	Volunteer	25.85	13	0
[redacted]	Part Time	24.47	24	0
[redacted]	Part Time	23.98	24	0
[redacted]	Per Diem	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	13	12
[redacted]	Per Diem	12.85	[redacted]	0
[redacted]	Volunteer	12.47	0	0
[redacted]	Part Time	12.17	0	0
[redacted]	Per Diem	6.58	6	0
[redacted]	Volunteer	6.35	6	0
[redacted]	Volunteer	0	12	0
[redacted]	Volunteer	0	0	0

Exportable payroll data from all report styles

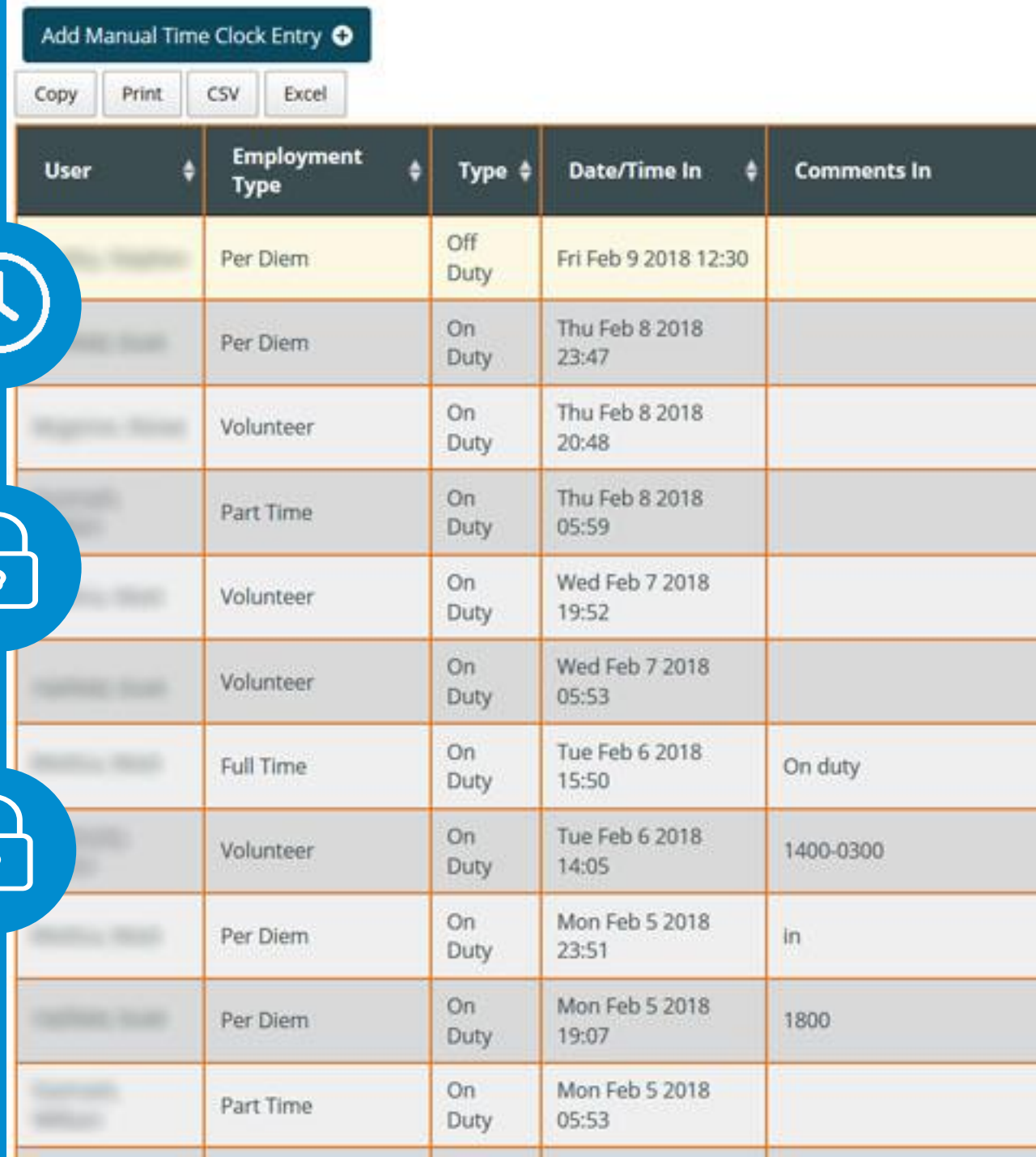
Sort data by time, employment type, and more for optimized data

Multiple views to meet the needs of your agency

Custom timeclock categories

Optional manual/retroactive clock-ins highlighted for security

Optional IP restriction on clock-in



inventory

Easily add any non-disposable inventory

Searchable/sortable table for easy record keeping

Track expirations with ease

Create Inventory

Copy | Print | CSV | Excel

Title	Manufacturer	Model	Serial
ble radio	Motorola	XPR 3500--O	329
table radio	Motorola	XPR 3500	347
portable radio	Motorola	XPR 3500	312
rtable radio	Motorola	XPR 3500	337
ble radio	Motorola	XPR 3500--O	302
portable radio	Motorola	XPR 3500	340
portable radio	Motorola	XPR 3500	300
rtable radio	Motorola	XPR 3500	310
ble radio	Motorola	XPR 3500	318
portable radio	Motorola	XPR 3500	346
portable radio	Motorola	XPR 3500	309
portable radio	Motorola	XPR 3500	325
portable radio	Motorola	XPR 3500--O	306

RESPONDERADMIN

Rob

INVENTORY ACTIVITY

Item	User	Assigned By	Received By
Portable Radio	All	All	All

Refresh

Copy | Print | CSV | Excel

Search:

Item Title	Assigned To	Assigned On	Assigned By	Returned To	Returned On
Portable Radio	Turck, Frank	2017-10-30	Benton, Rob	*Still Issued*	*Still Issued*
Portable Radio	Smith, Ben	2014-02-14	Beck, Tina	Benton, Rob	2017-09-30
Portable Radio	Roy, Carrie	2013-12-20	Beck, Tina	Beck, Tina	2014-10-01
Portable Radio	Brown, Samuel	2012-10-05	Beck, Tina	Beck, Tina	2013-11-31

Showing 1 to 4 of 4 entries

Integrated with the user dashboard

Complete asset tracking: know who issued what, when, to whom

Searchable/sortable for quick reference

provider management

Optimized for Ease of Viewing

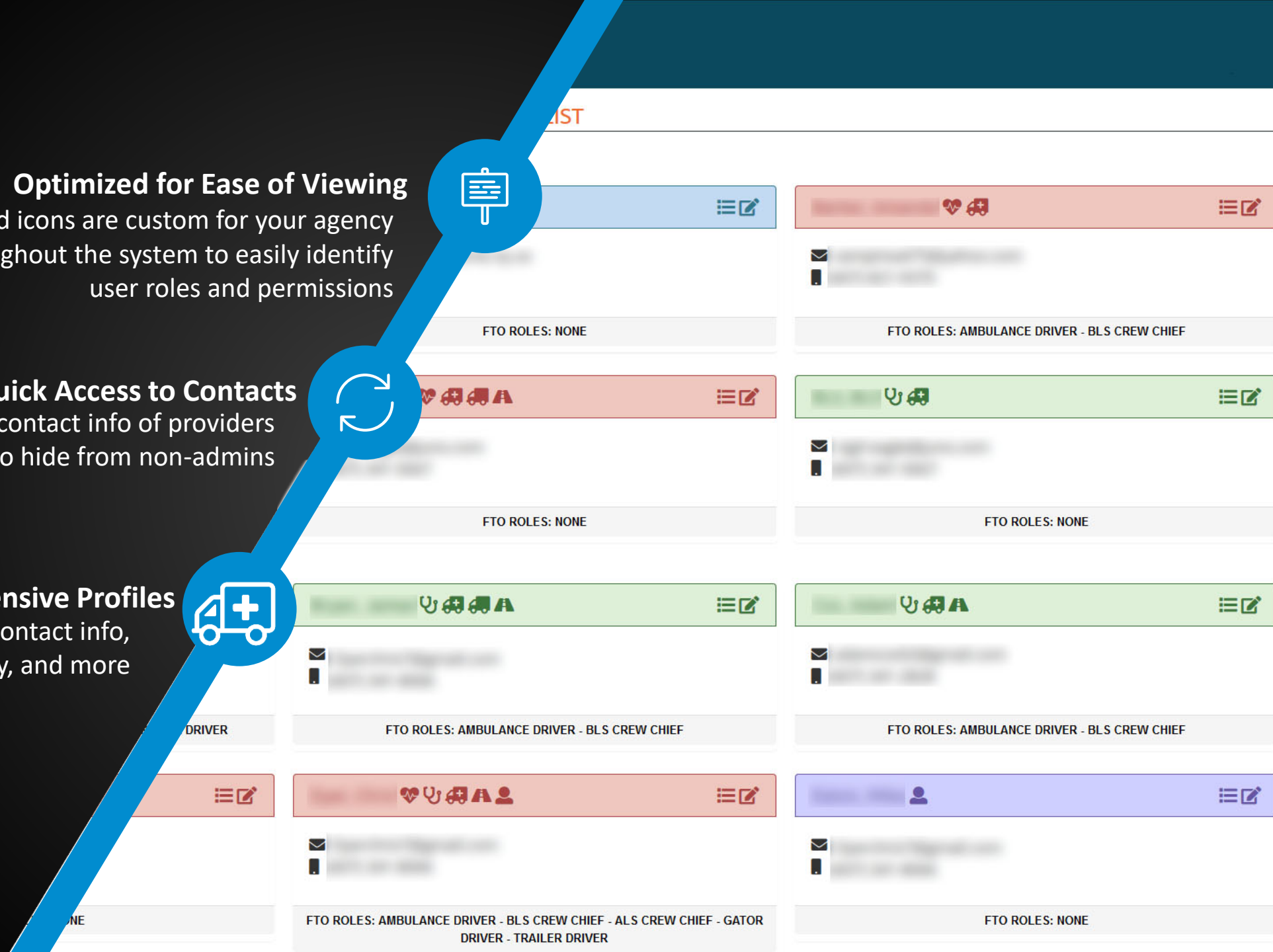
Color coding and icons are custom for your agency and shared throughout the system to easily identify user roles and permissions

Quick Access to Contacts

Easily view pertinent contact info of providers with the option to hide from non-admins

Comprehensive Profiles

Track demographics, contact info, permissions, history, and more



User Demographics

First Name *: Tina
Middle Initial:
Last Name *: Beck
Date of Birth: 04/22/1984
Username: tbeck
Password:
Confirm Password:

Contact Information

Cell Phone: (631) 555-5555
Cell Provider: Sprint
Home Phone: (631) 555-5555
Other Phone: (631) 555-5555
Email: tbeck@noemail.com
Title: Training Lieutenant
Radio Identifier: Medic 4

Address

Primary Address: 55 Main St
Primary City: Johnson City
Primary State: New York
Primary Zip Code: 13790
Secondary Address:
Secondary City:
Secondary State: Select an Option
Secondary Zip Code:

Emergency Contact

Emergency Contact: John Beck
Emerg. Contact Phone: (631) 555-5555

Comprehensive demographics and optional custom fields

Users or admins can update profile information

RESPONDERADMIN

CREDENTIAL ROSTER

Copy | Print | CSV | Excel

Search:

FirstName	LastName	CellPhone	Driver	BLS	ALS	Gator	Trailer	Trainee	OBS	Officer
[redacted]	[redacted]	[redacted]						Trainee	OBS	
[redacted]	[redacted]	[redacted]	Driver FTO							
[redacted]	[redacted]	[redacted]						Trainee	OBS	
[redacted]	[redacted]	[redacted]		BLS						
[redacted]	[redacted]	[redacted]	Driver FTO	BLS FTO		Gator FTO	Trailer FTO			
[redacted]	[redacted]	[redacted]	Driver FTO	BLS FTO		Gator				
[redacted]	[redacted]	[redacted]	Driver FTO	BLS FTO	ALS FTO	Gator FTO	Trailer FTO			
[redacted]	[redacted]	[redacted]	Driver FTO	BLS FTO	ALS	Gator FTO				Officer
[redacted]	[redacted]	[redacted]		BLS				Trainee		
[redacted]	[redacted]	[redacted]	Driver FTO	BLS FTO	ALS FTO	Gator FTO	Trailer FTO			

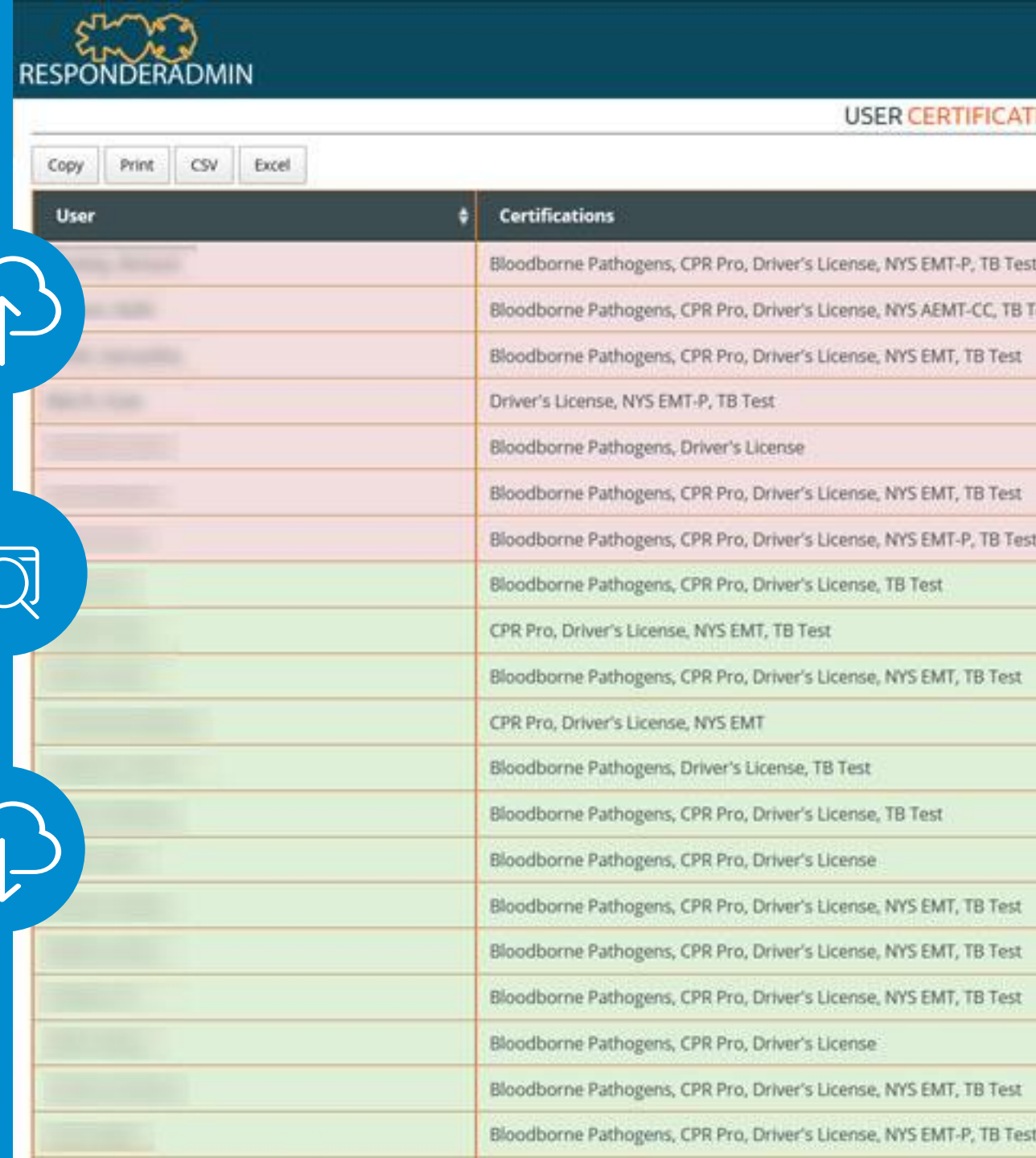
Quickly reference user credentials and FTO roles

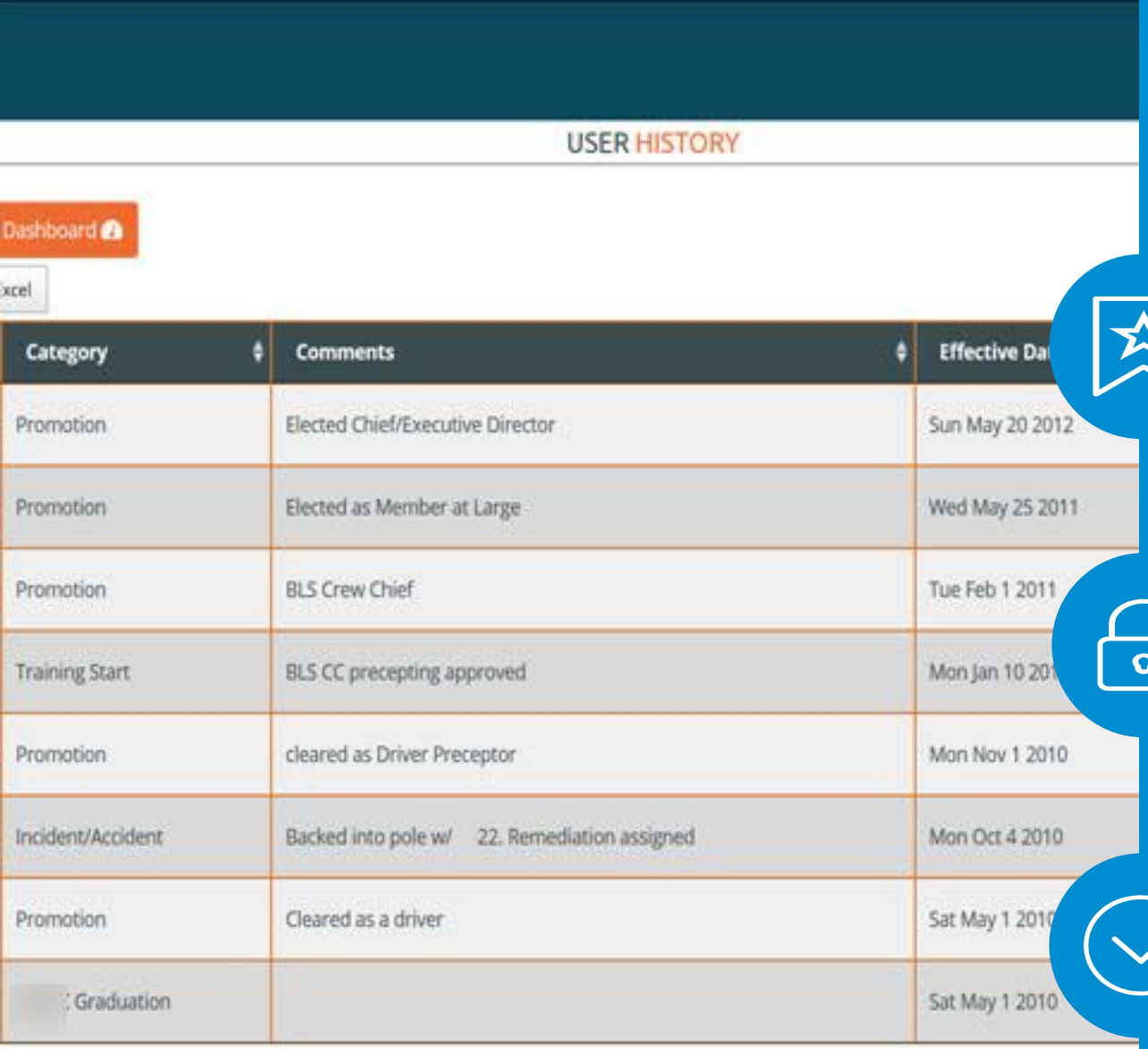
Keep your providers in contact with FTOs, officers, or other providers

Store user certifications digitally on each user's profile

Easily check compliance and expiration with color coded sortable table

Users can view and download their own certifications as needed



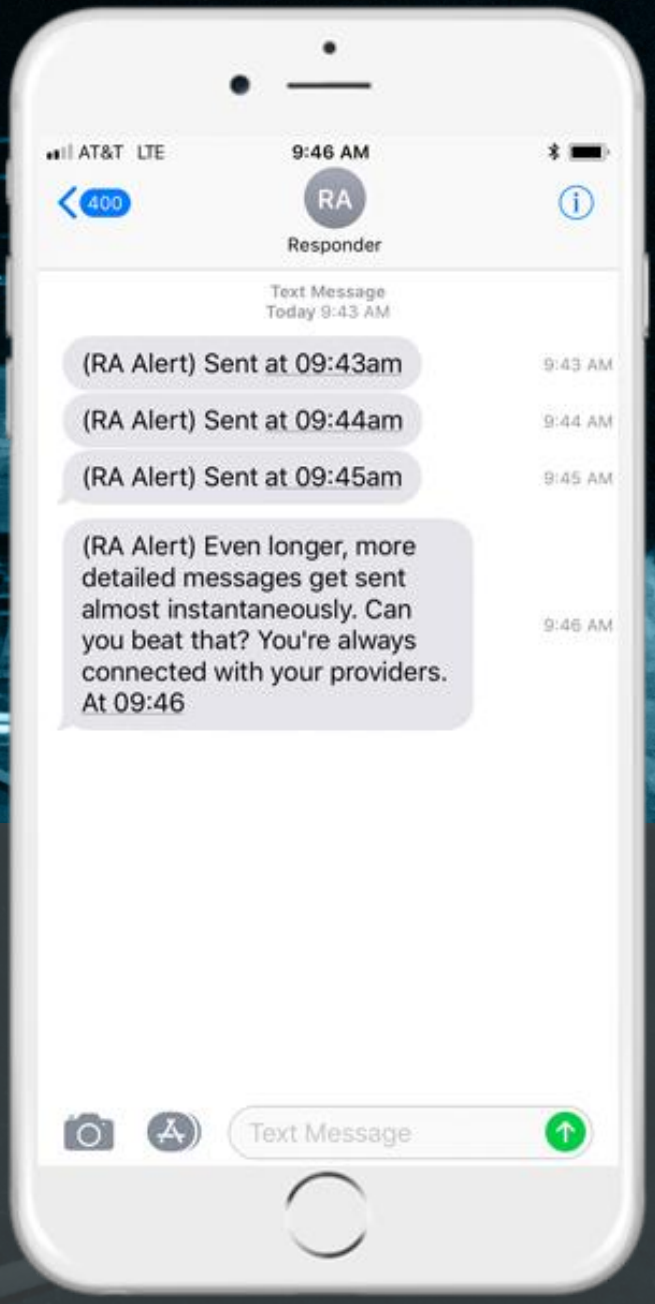


Customize User History entry categories to your agency's needs

Securely store private disciplinary or training data remotely

Evaluate your providers' progress and performance with ease

messaging



always connected

Nearly Instant Texts

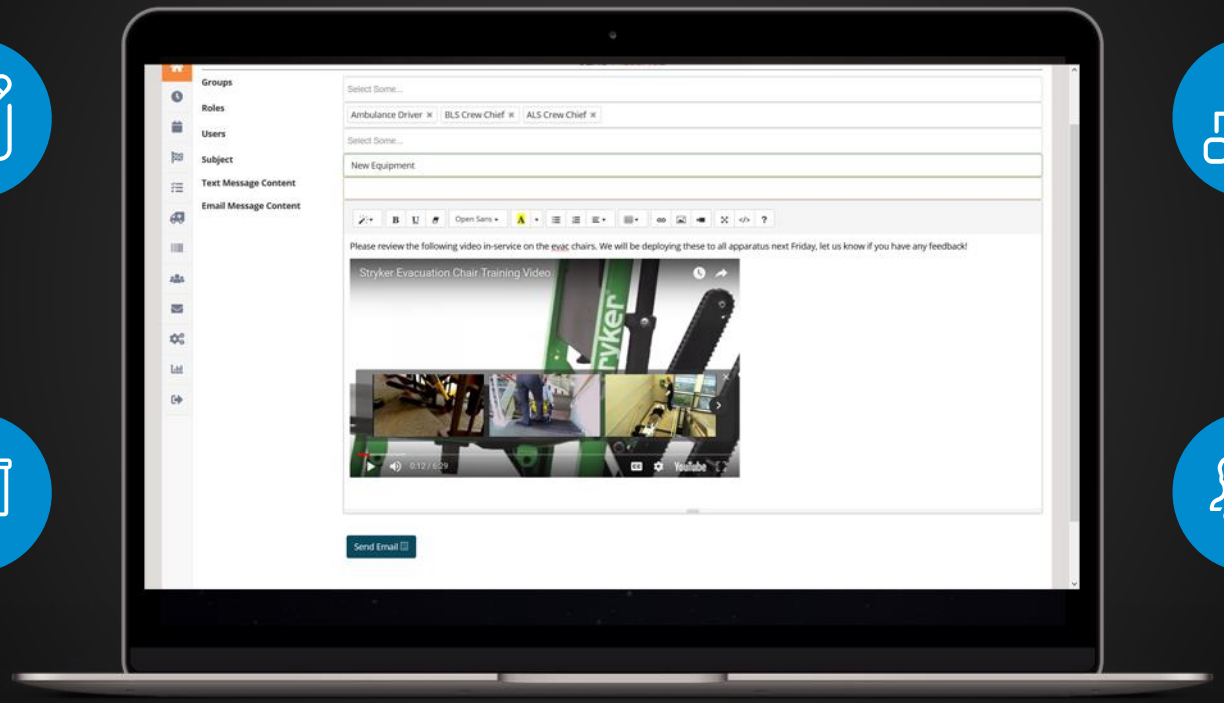
Filter your messages by groups

WYSIWYG Editor

What you see is what you get: easy text formatting for messages

Media Friendly

Insert pictures and video with ease



Filtering

You can select receipients by name, role, or group

Groups

Custom groups for targeted email and text messages

analytics

RESPONDERADMIN

RUN LOG DASHBOARD

From 2017-01-01 00:00:00 To 2018-02-15 00:00:00 Go!

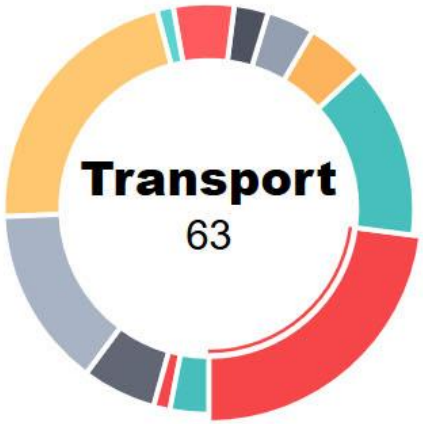
Avg. En Route Time
16

Avg. Response Time
6

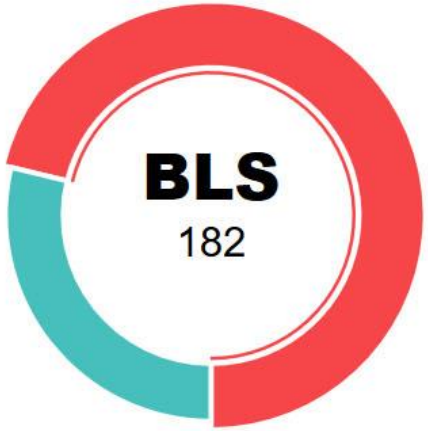
Avg. On Scene Time
17

Avg. Turn Around Time
20

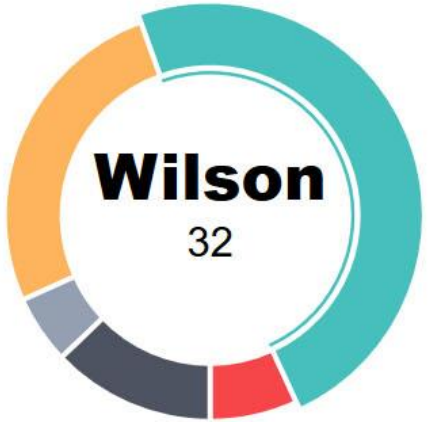
Run Dispositions



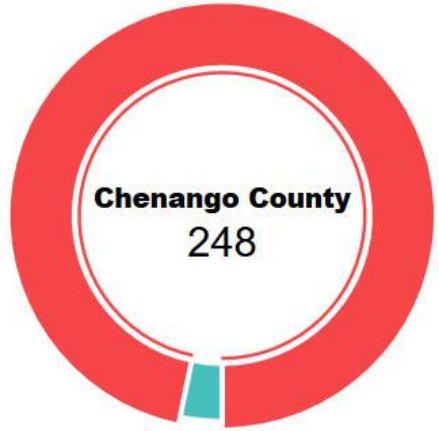
Levels of Care



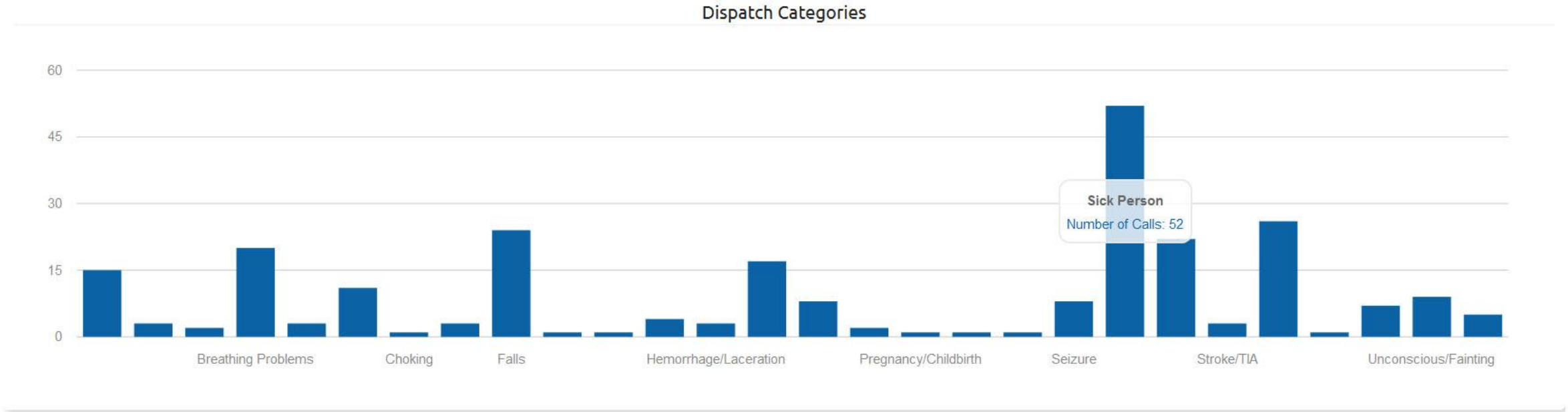
Destinations

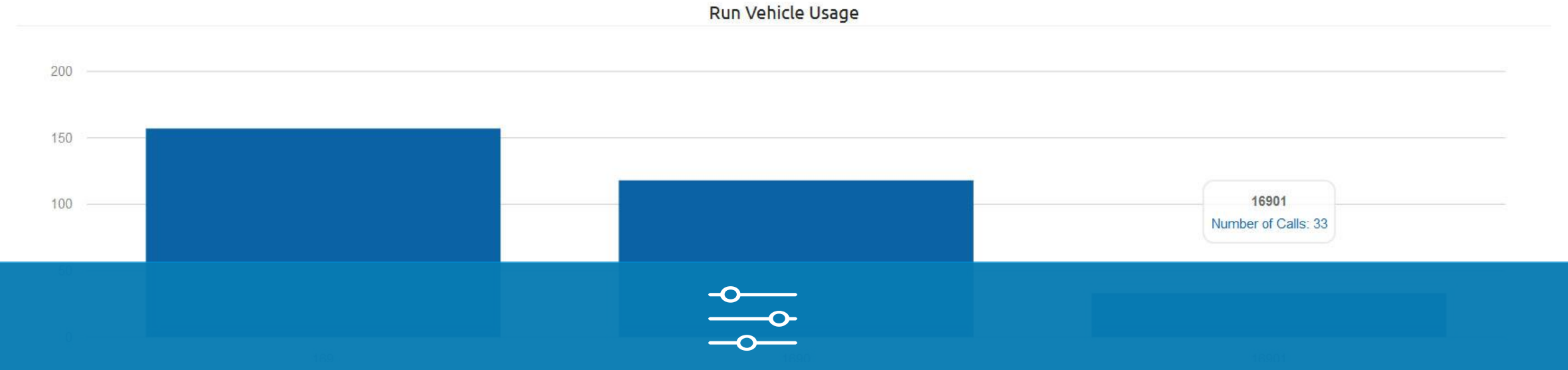


Dispatched By

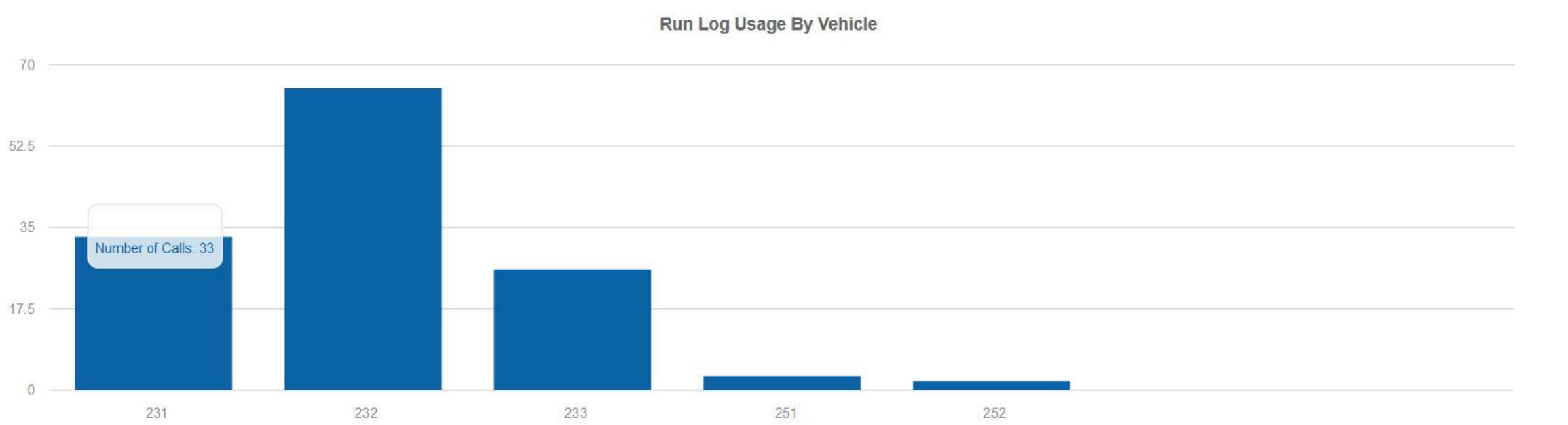


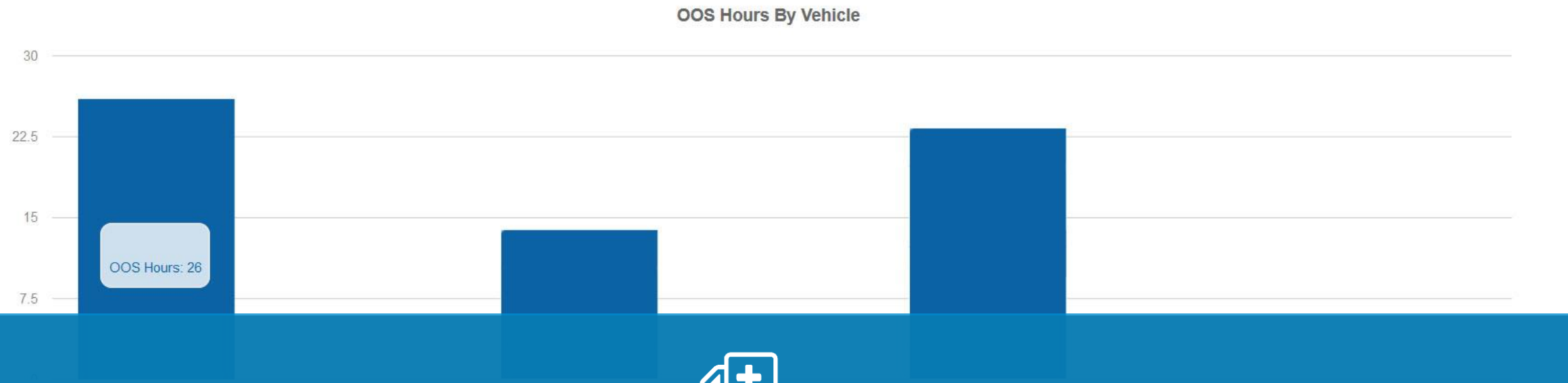
Identify response strengths and weaknesses



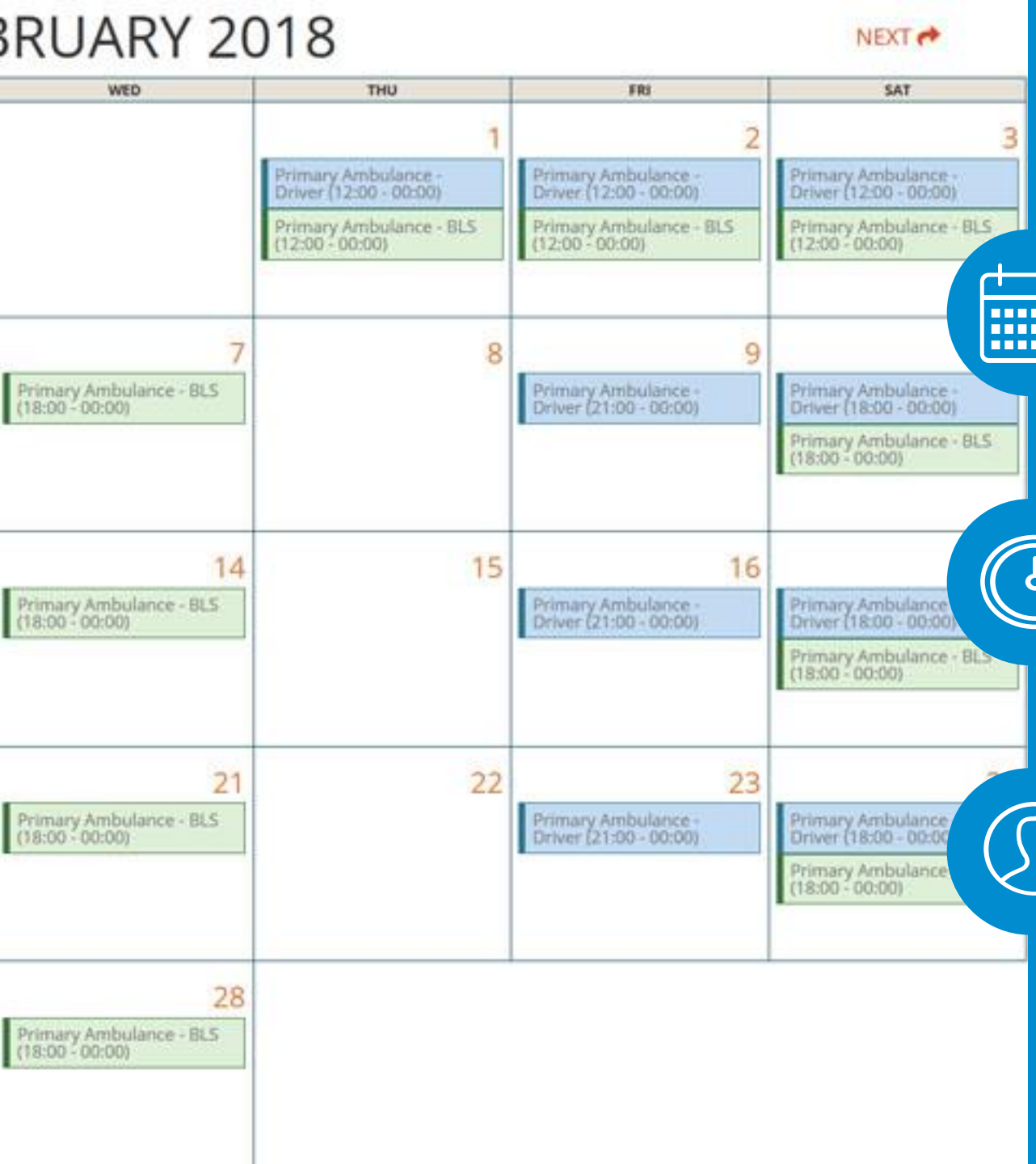


Track and trend your runs





Evaluate maintenance expenditures and vehicle wear/tear



Gap Report quickly shows your schedule openings and exports to email

Time filtering to identify specific shift needs

Role filtering to identify specific crew needs

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